



## Frequently Asked Questions

### **Q. What is your cancellation policy?**

**A.** In the unlikely event that you must cancel, shorten or change your stay the following policies apply: If notification of a cancellation is received at least (7) days prior to the arrival date (14 days' notice for certain special packages, events and the month of October), then there is no charge.

If notification of a cancellation or changes to a reservation are received (3) days or less prior to the arrival date (7 days' notice for certain special packages, events and the month of October), the full amount of the original reservation will be charged and is non-refundable.

Early departure falls within our cancellation policy. \*\*Cancellations must be made by phone. \*\* Rates/policies are subject to change.

### **Q. What time is check in/check out?**

**A.** Check-in: 3:00 PM. If arriving after hours, please call to make arrangements.

Check-out: 11:00 AM.

### **Q. What are your pet policies?**

**A.** Pet reservations MUST be made via telephone. If you are bringing a pet, please give us a call and we will make your full reservation for you.

Two pet limit per room and also pets must be 40Lb and under.

There is a \$35 one-time pet fee during your stay. This will be added to your total bill when you check out.

All pets must have updated vaccinations and be flea-free.

Pets must be in a carrier or on a leash anytime they are in a public area.

Any waste in outdoor areas must be immediately removed and disposed of.

### **Q. Do you allow Alcohol or Food from outside to be consumed on property?**

**A.** We do not, however we do have wine, beer and charcuterie/macarons & chocolate strawberries for purchase during the hours when our restaurant is closed and we have a full bar and menu during dining hours.

### **Q. Do you offer AAA, AARP or other discounts?**

**A.** We do not as we are a small independent property and unlike the large chain hotels we aren't affiliated with these programs.

**Q. What are the hours of operation for the restaurant?**

**A.** Harvey's restaurant is open Thursday through Saturday for dinner from 5pm to 8pm and Sunday brunch from 10am to 1pm.